

# **Transforming Kent Highway Services**

A report by the Transformation Programme Director to the Highways Advisory Board on 6<sup>th</sup> March 2007

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## **Introduction**

1. The presentation will update HAB on the current position / progress of the Highway Service in Kent and provide a vision for the future direction.

## **Changes to date**

2. The last 2 years has seen a number of progressive changes:
  - The transfer of functions and staff from 12 districts creating three new Divisions.
  - Mobilisation of a new Alliance contract creating a partnership of four organisations (KCC, Ringway, Jacobs and TSUK) branded together as Kent Highway Services.

The next stage is to transform this service into a seamless, frontline operation.

3. The Presentation will cover:
  - Current service delivery
  - The journey so far
  - Initial Price Waterhouse Cooper findings
  - An asset management business
  - Fundamental Business Transformation
  - Report to fix project
  - Challenges ahead
  - The next steps and milestones

## **Conclusion**

4. Details of the progress made will be covered in the presentation. The next 18 months will be vital part of the process to transform into a 21<sup>st</sup> Century Service.
  5. Highways Advisory Board is asked to provide their view and support the direction proposed.
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Background Documents: None